



Please find below, a list of agencies that may be able to assist you. Some of the referral sources are for emergency financial assistance, employment, dental, medical, food, clothing and other needs.

These resources, and others, can also be found at the United Way 2-1-1 website at [www.nefl211.org](http://www.nefl211.org). You can also call **United Way's 2-1-1 Information and Referral helpline 24/7**. You will be given phone numbers to local agencies and information that may assist you.

You can reach **United Way 2-1-1** by:

- dialing 2-1-1 or 1-904-632-0600 from any land line or cell phone
- or by going online at [www.nefl211.org](http://www.nefl211.org)
  
- **Dental Services (also see next page)**
  - City Rescue Mission Dental Clinic @ 1-904-387-4357- Provides dental services ONLY to residents at this time
  - Sulzbacher Dental Clinic @ 1-904-394-8060 - Dental services provided ONLY to those certified as homeless, living in transitional housing or in temporary living conditions. Set fees for most services.
  - Healing Hands Dental Clinic @ 1-904-777-4228 – Part of We Care system. Dental clinic will open for qualified individuals in Sept. 2009 for extractions only. Dentist in-house 1x per month, currently more than 200 on waiting list. Callers may be screened and placed on waiting list.
  - Project Dentist Care @ 1-904-253-2203 - Emergency dental services only within network of dentists. Applications being accepted for services.
  - Jacksonville Emergency Dental @ 1-904-224-0046 - Fee-for-service, acute dental care clinic. No insurance needed; most procedures under \$300.
  - Dental Care information for children may be obtained by going to the Department of Health's website @ <http://www.dchd.net/childrensdental.htm>

# HERO DENTISTS

## A project of HERO CENTRAL at First Coast News

Thank you for reaching out to us for help. We understand that tooth pain or any severe dental problem can make life pretty miserable.

We have a generous team of dentists willing to help. Of course, it would be impossible to get to everyone. So the Hero Dentist project will only consider patients in desperate financial situations.

First a patient must meet the following criteria:

- 1) No Dental Insurance
- 2) Over 18 yrs old
- 3) Family Income 200% at or below the Federal Poverty Guidelines (see chart)

FAMILY SIZE	200% POVERTY MONTHLY THRESHOLD
1	\$1,805
2	\$2,428
3	\$3,052
4	\$3,675
5	\$4,298
6	\$4,922
7	\$5,545
8	\$6,168
For each additional person, add	(\$623)

If the above criteria are met, you may qualify for acute dental care. Further screening will be done by a phone interview to determine eligibility. Again, our Hero Dentists are giving their time and materials and they cannot help everyone.

You should receive a phone call within a few weeks to ask you more questions. **Please, please be patient. This is strictly a volunteer effort.**

Hero Central is our project with the United Way to connect folks so we can all help each other. We know you are hurting and need help. We promise we'll do our best.

Hero Dentists is only for adults. But if you can't afford dental care for your children, you might try the Department of Health. Here's the website link: <http://www.dchd.net/childrensdental.htm>

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- **Emergency Financial Assistance**
  - Arlington Community Services (M-F) 8 to 9 a.m. – 743-7402
  - Beaches Emergency Assistance Ministries (BEAM) – (9 a.m. to 1 p.m. M,W,Th,F) and (1 to 5 p.m. on Friday) – 241-2326
  - City of Jacksonville (M-F) 9:30 a.m. – 858-2994
  - Downtown Ecumenical Services Council – (M @ 8:30 a.m.) 358-7955
  - NFCAA / Robert F. Kennedy Center – (M @ 8 a.m.) 301-2812
  
- **Emergency Housing Assistance and Foreclosures**
  - Catholic Charities – 1-904-354-4846 / [www.ccbjax.org](http://www.ccbjax.org)
  - DCF – FL Emergency Housing Assistance, 1-877-891-6445 (M-F, 8 a.m. to 5 p.m.)
  - Family Foundations – 1-904-396-4846 or 1-888-444-0046 (counseling – no funds)
  - Housing Partnership of Northeast Florida – 1-904-398-4424
  - Jacksonville Area Legal Aid, [www.jaxlegalaid.org](http://www.jaxlegalaid.org), 1-904-356-8371 (Duval County)
    - Jacksonville Area Legal Aid, 1-904-827-9921 (St. Johns County)
    - Jacksonville Area Legal Aid, 1-904-284-8410 (Clay County)
  - Jacksonville Florida Chapter Association of Housing Counselors and Agencies, 1-904-355-2837 [www.jfcahca.org](http://www.jfcahca.org)
  - Jacksonville Housing Authority, 1-904-630-3877
  - Jacksonville Urban League, 1-904-356-8336 [www.jaxul.org](http://www.jaxul.org)
  - Second Chance Help Center, 1-904-765-6336
  - Three Rivers Legal Service, 1-904-394-7450
  - Wealth Watchers, 1-904-380-0292 [www.wealthwatchersfl.com](http://www.wealthwatchersfl.com)
  
- **Employment / Jobs / Job Training**
  - **Goodwill Job Junction Locations**
    - Goodwill Job Junction - DOWNTOWN, 333 Monroe Street, Jacksonville, FL 32202, 1-904-354-9180
    - Goodwill Job Junction - JAX BEACH, 1036 Beach Blvd., Jacksonville, FL 32250, 1-904-241-9393
    - Goodwill Job Junction - BLANDING BLVD/ ORANGE PARK, 6841 Blanding Blvd., Jacksonville, FL 32244, – 1-904-779-2894
    - Goodwill Job Junction - SOUTHSIDE, 5995-1 University Blvd., Jacksonville, FL 32216, 1-904-265-8499
    - Goodwill Job Junction - ST. AUGUSTINE, 2005 US 1 South, St. Augustine, FL 32086, - 1-904-829-2889
    - Goodwill Job Junction - PALM COAST, 20 Cypress Point Parkway, Palm Coast, FL 32137, 1-386-445-7279
    - Goodwill Job Junction - GAINESVILLE, 3520 SW 34<sup>th</sup> Street, Gainesville, FL 32608, – 1-352-335-1311
    - Goodwill Job Junction - LAKE CITY, 879 SW Main Blvd., Lake City, FL 32025, – 1-386-754-5284
  - **WorkSource Jobseeker Services** @ 1-904-356-5627, M-F, 8 a.m. to 5 p.m.
  - **WorkSource website** – [www.worksourcefl.com](http://www.worksourcefl.com)
    - WorkSource – Baker County 1-904-259-9309
    - WorkSource – Clay County 1-904-213-3888
    - WorkSource – Duval County 1-904-798-9222 (downtown)
    - WorkSource – Duval County 1-904-924-1710 (Gateway Mall)
    - WorkSource – Duval County 1-904-997-3100 (Southside)
    - WorkSource – Nassau County 1-904-432-0009
    - WorkSource – St. Johns County 1-904-819-0231
    - WorkSource – FCCJ – South Campus 1-904-646-2268 or 1-904-646-2267
    - WorkSource – FCCJ – Downtown Campus 1-904-633-8150

- **Employment / Jobs / Job Training (cont.)**
  - **Job Search** capability can be found at [www.employflorida.net](http://www.employflorida.net)
  - **Lutheran Social Services** has positions listed on their website @ <http://www.lssjax.org>, 4615 Phillips Highway @ 1-904-448-5995.
  - **Non-Profit Center of Northeast Florida**, 1301 Riverplace Blvd. Ste. 301, Jacksonville, FL 32207 | 904.390.3222 phone 904.390.7367 [www.nonprofitctr.org](http://www.nonprofitctr.org)
  
- **Food and Food Pantries**
  - Arlington Community Services (M-F) – 743-7402
  - Beaches Emergency Assistance Ministries (BEAM) – 241-2326
  - Catholic Charities (W&F) 1 to 3 p.m. – 354-3416
  - Christ Church of Peace – 387-2020
  - Circle of Love, 13519 N. Main St. (32218) – 696-3105
  - Clara White Mission – 354-4162
  - Downtown Ecumenical Services, 215 Ocean St. (32202) @ 1-904-358-7955
  - Department of Children and Families (DCF) @ 1-866-762-2237
    - DCF (Gateway Service Center) – 5000 1 Norwood Ave. @ 924-1600
    - DCF (Southside Service Center) - 3720 Beach Blvd. @ 346-5000
    - DCF (Westside Service Center) located at 7579-6 103<sup>rd</sup> St. @ 573-3972
  - Salvation Army, 900 W. Adams St., (32206) 1-904-356-8641
  - St. Francis Soup Kitchen – 620-0535
  - Mandarin Food Bank – 292-1675 (M,W,F – 9 to 11:30 a.m.)
  - Military Personnel – USO of Jacksonville, 2560 Mayport Road, Atlantic Beach, FL 32233 @ 1-904-246-3481
  - United Community Outreach Ministries (M-Th) – 396-2401
  - World Outreach – 573-1333
  
- **Food Stamps**
  - Department of Children and Families Food Stamp Inquiries - **1-866-762-2237** Customer Call Center
    - Gateway Service Center @ 5000-1 Norwood Avenue @ 924-1600
    - Southside Service Center @ 3720 Beach Blvd. @ 346-5000
    - Westside Service Center @ 7579-6 103rd Street @ 573-3972
  
- **HUD Housing**
  - HUD established single toll-free housing hotline (1-888-297-8685) to help with all housing needs and concerns.
  
- **JEA (Jacksonville Electric Authority) – electricity and water**
  - JEA @ 1-904-665-6000
  
- **Legal Services**
  - Jacksonville Area Legal Aid, [www.jaxlegalaid.org](http://www.jaxlegalaid.org), 1-904-356-8371 (Duval County)
  - Jacksonville Area Legal Aid, 1-904-284-8410 (Clay County)
  - Jacksonville Bar Association (Attorney Referral Service), 1-904-399-5780

- **Mental Health Services**
  - Quest - 305 N. Washington St., Jacksonville @ 1-904-358-2411
  - Baker Act Facilities, 11820 Beach Blvd., Jacksonville - @ 1-904-642-9100 or 3333 West 20<sup>th</sup> St., @ 1-904-695-9145
  - Department of Health and Human Services crisis & suicide hotline - @ 1-800-273-8255
  - Mental Health of America, Susan Byrne @ 1-904-730-8291 [www.mhajax.org](http://www.mhajax.org)
  - Family Foundations – 1-904-396-4846
  - Children enrolled in Duval County schools – United Way's Full Service Schools - @ 1-904-359-6250 or 1-904-270-8200
  
- **Senior Information**
  - ElderSource (Northeast Florida Area Agency on Aging) - Elder Helpline is 1-904-391-6699 or toll-free 1-888-242-4464.
  
- **Transportation**
  - 265-6999
  
- **Utilities (Water, Electricity, Cable)**
  - JEA: 1-904-665-6000 or 1-800-683-5542
  - Florida Power & Light: 1-800-468-8243
  - Florida Public Utilities: 1-904-261-3663
  - Clay Electric Cooperative: 1-888-434-9844
  - Beaches Energy Services 1-904-247-6171
  - Comcast: 1-904-374-8000
  - BellSouth: 1-800-432-1424
  
- **Veteran Programs**
  - BrAlve Program for veterans returning from Afghanistan and Iraq
    - Call 1-877-BrAlve8 or [www.floridabraive.org](http://www.floridabraive.org)
  
- **Volunteers**
  - Hands On Jacksonville @ 1-904-332-6767
  - United Way @ 1-904-390-3200 and ask for the volunteer department

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